

**Stephenson Campus**

Thornborough Road,  
Coalville  
Leics, LE67 3TN

Tel: 01530 836 136

[www.stephensoncoll.ac.uk](http://www.stephensoncoll.ac.uk)

**Melton Campus**

Asfordby Road,  
Melton Mowbray,  
Leics, LE13 0HJ

Tel: 01664 850 850

[www.brooksbymelton.ac.uk](http://www.brooksbymelton.ac.uk)

**Brooksby Campus**

Brooksby,  
Melton Mowbray,  
Leics, LE14 2LJ

Tel: 01664 850 850

[www.brooksbymelton.ac.uk](http://www.brooksbymelton.ac.uk)

# Accessibility statement for SMB Group

This accessibility statement applies to

[www.stephensoncoll.ac.uk](http://www.stephensoncoll.ac.uk)

[www.brooksbymelton.ac.uk](http://www.brooksbymelton.ac.uk)

[www.smbgroup.ac.uk](http://www.smbgroup.ac.uk)

These websites are managed by The SMB Group. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- Videos and live streaming can be subtitled via Teams or YouTube

We've also made the website text as simple as possible to understand for the people likely to be accessing our website for information on post 16 education and training.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

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## How accessible this website is

We know some parts of this website are not fully accessible and may not be fully compliant:

- you cannot modify the line height or spacing of text
- you cannot change colours, contrast levels and fonts
- some older PDF documents are not fully accessible to screen reader software
- there's a limit to how far you can magnify the map on our 'contact us' page
- you cannot navigate the website using speech recognition software
- you cannot skip to the main content when using a screen reader

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

### **Stephenson College (SMB Group)**

**Email: [marketing@stephensoncoll.ac.uk](mailto:marketing@stephensoncoll.ac.uk)**

**Phone: 01530 836136**



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## **Brooksby Melton College (SMB Group)**

**Email:** [marketing@brooksbymelton.ac.uk](mailto:marketing@brooksbymelton.ac.uk)

**Phone:** 01664 850850

## **SMB Group**

**Email:** [marketing@smbgroup.ac.uk](mailto:marketing@smbgroup.ac.uk)

We'll consider your request and get back to you in 5 working days.

If you cannot view the map on our 'find us' page on our Stephenson College website, call or email us for directions.

<https://stephensoncoll.ac.uk/about-us/Find-Us>

## **Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

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**SMB Group**

**Email: [marketing@smbgroup.ac.uk](mailto:marketing@smbgroup.ac.uk)**

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

**Contacting us by phone or visiting us in person**

For people who are D/deaf, hearing impaired or have a speech impediment please contact us by email before visiting.

Find out how to contact us:

**Stephenson College (SMB Group)**

**Email: [marketing@stephensoncoll.ac.uk](mailto:marketing@stephensoncoll.ac.uk)**

**Brooksby Melton College (SMB Group)**

**Email: [marketing@brooksbymelton.ac.uk](mailto:marketing@brooksbymelton.ac.uk)**

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## Technical information about this website's accessibility

The SMB Group is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed above..

### Non-accessible content

The content listed below is non-accessible for the following reasons.

### Non-compliance with the accessibility regulations

- you cannot modify the line height or spacing of text. This fails WCAG 2.1 success criterion 1.4.12 (text spacing). We plan to enable the modifying of line height or spacing of text by September 2021.
- you cannot change colours, contrast levels and fonts. This fails WCAG 2.1 success criterion 1.4.8 (visual presentation) and 1.4.6

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(contrast(enhanced)). We plan to enable the changing of colours, contrast levels and fonts by September 2021.

- you cannot navigate the website using speech recognition software. This fails WCAG 2.1.1 (Perceivable). We plan to enable the navigation of the website using speech recognition software by September 2021.
- you cannot skip to the main content when using a screen reader. This fails WCAG 2.1.1 (Perceivable). We plan to enable to skip to the main content when using a screen reader by September 2021.

## Disproportionate burden

- some older PDF documents are not fully accessible to screen reader software. We've assessed the cost of fixing this issue and we believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make another assessment when the supplier contract is up for renewal, likely to be by September 2021.
- there's a limit to how far you can magnify the map on our 'contact us' page. We are unable to fix this issue due to this being outside our domain (it is a Google map) and therefore would be a disproportionate burden within the meaning of the accessibility regulations. We will make another assessment when the supplier contract is up for renewal, likely to be by September 2021.

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## Content that's not within the scope of the accessibility regulations

### PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2021, in advance of the new academic year, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

### Live video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

## What we're doing to improve accessibility

The Group's Web Accessibility Working Party is established to manage developments, agree and implement the accessibility action plan and monitor improvements.



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# Preparation of this accessibility statement

This statement was prepared on 23 September 2020 It was last reviewed on 23 September 2020

This website was last tested on 21 September 2020. The test was carried out by SMB Group.

We tested a sample of pages to test the pages providing information needed to access college services through each of our websites